Telkom

Aide Mémoire

The Telkom Dealers' Conference 2026

Avani Victoria Falls Resort
Livingstone, Zambia

24 – 28 August 2026



"Exceptionals. Excelling Together in Sync."

Last year, we celebrated the Power of Three which brought together progress, transformation and impact. This year, we celebrate something even greater. For 16 years, Telkom Mobile has continued to redefine connectivity, strengthen partnerships and create opportunities that move South Africa forward. This success has never belonged to one organisation alone, it belongs to every OEM that continues to innovate.

Every dealer who represents our brand with passion. Every partner who shares our ambition to deliver exceptional customer experiences. Together, we have built something extraordinary. Together, we have created a network of trust, resilience and shared success.

This week, against the breathtaking backdrop of Victoria Falls, we gather to celebrate those partnerships, reflect on our journey and shape what comes next. Exceptional businesses are never built in isolation. They are built by exceptional people working together, growing together, and excelling together in sync.

Welcome to the Telkom Dealers' Conference 2026.

DAY 1: Monday, 24 August 2026

TIME	PROGRAMME
Flight 1	**OR Tambo International Airport** **Departure:** 10h50 **Harry Mwanga Nkumbula International Airport (Livingstone)** **Arrival:** 12h35
Flight 2	**OR Tambo International Airport** **Departure:** 12h30 **Harry Mwanga Nkumbula International Airport (Livingstone)** **Arrival:** 14h00
During the Day	**International Flight Arrivals** Delegates arrive in Livingstone, Zambia, with airport transfers arranged to Avani Victoria Falls Resort.
From 15h00	**Hotel Check-In** Please note that check-in opens strictly from 15h00.
15h00 – 18h30	**Leisure Time** Relax and enjoy the world-class facilities and amenities at Avani Victoria Falls Resort. Take this opportunity to unwind, explore the property, or settle into your accommodation before the evening festivities begin.
18h30 – 22h00	**Welcome Cocktail Evening** **Venue:** Avani Pool Deck **Theme:** Oasis After Dark: Where Connections Begins **Dress Code:** Resort Chic Embrace effortless evening elegance with lightweight fabrics, sophisticated silhouettes and refined accessories. Gentlemen are encouraged to wear linen shirts, tailored chinos or trousers, while ladies are invited to wear cocktail dresses, flowing maxi dresses, elegant jumpsuits or stylish resort-inspired attire.

DAY 2: Tuesday, 25 August 2026

TIME	PROGRAMME
07h00 – 08h30	**Breakfast**
09h00 – 16h30 **Tea** **10h50 - 11h00** **Lunch** **13h00 - 14h00**	**Conference Day 1** Join us in the **Banquet Hall** for a full day of keynote presentations, business updates, strategic discussions, and collaborative sessions as we explore the future of the Telkom dealer network.
16h30 – 18h00	**Leisure Time** Return to your room to relax, refresh, and prepare for the evening's Zambian cultural celebration.
18h00 – 22h00	**Boma Experience** **Venue:** Mukuni Boma Restaurant **Theme:** Threads of Africa. Woven by Culture, United by Purpose. **Dress Code:** Golden Horizons Inspired by the golden glow of a sunset, guests are invited to dress in warm, sophisticated tones including gold, bronze, terracotta, burnt orange, camel, chocolate brown, and soft sand. Complete your look with elegant silhouettes, natural textures, and refined accessories that capture the warmth, connection, and timeless beauty of the evening.

DAY 3: Wednesday, 26 August 2026

TIME	PROGRAMME
07h00 – 08h30	**Breakfast**
09h00 – 13h00 **Lunch** **13h00 - 14h00**	**Conference Day 2** Join us at the Pool Deck as we continue the conference with our final plenary sessions before concluding with the interactive **Dealer Shark Tank Team Challenge**. Delegates are requested to meet at the Pool Deck, where teams will be briefed before the activity begins.
14h30 – 18h00	**Leisure Time** Enjoy some time to relax, refresh and prepare for the highlight of the conference—the Gala Dinner & Awards Ceremony. Take the opportunity to unwind and get ready for an elegant evening of celebration.
18h30 – 00h00	**Gala Dinner & Awards Ceremony** **Venue:** Banquet Hall **Theme:** Legacy in Motion. Honouring: Excellence. Inspiring Tomorrow. **Dress Code:** African Elegance Celebrate the evening in elegant African-inspired formal attire. Gentlemen are encouraged to wear tailored suits or tuxedos with an African-inspired accessory, such as a printed bow tie, pocket square, or shirt detail. Ladies are invited to wear floor-length gowns or sophisticated evening dresses featuring African prints, traditional fabrics, or contemporary African-inspired designs. Dress to celebrate the beauty, culture, and elegance of Africa.

DAY 4: Thursday, 27 August 2026

TIME	PROGRAMME
07h00 – 08h30	**Breakfast**
07h00 – 15h00 **Departure: 07h00**	**Exclusive Golf Day – Elephant Hills Golf Club (Invited Guests Only)** Invited guests will **depart from the hotel at 07h00** for Elephant Hills Golf Club, with tee-off commencing at 09h00. Guests will enjoy a day of golf, networking and friendly competition at one of Zimbabwe's most scenic golfing destinations. Please note that **golf carts are not available** at the golf course. Each golfer is requested to bring their own golf clubs and, if available, a golf trolley. **Caddies will be provided for all four-balls, with one caddy allocated to each golfer.** As the golf course is located across the border, **all invited golfers are required to bring their passports with them for the border crossing.**
08h30 – 15h30 **Lunch buffet** **13h00 - 14h00**	**Day of Leisure** Guests not attending the golf day are invited to enjoy a day at leisure. Explore the resort and take advantage of the wide range of activities available. A comprehensive list of resort experiences and activities will be included in your room drop for booking and planning purposes.
16h00 - 18h00	**Sunset Cruise Team Building Excursion** **Please meet at the Hotel Reception Foyer by 15h00 where shuttles will transport you to the boarding point.** Set sail on the majestic Zambezi River for a memorable sunset cruise. Enjoy breathtaking views, spectacular wildlife sightings, refreshing beverages and relaxed networking as the golden sunset provides the perfect backdrop for meaningful conversations.
18h30 – 22h00	**Dinner at the Royal Lawns – Royal Livingstone Hotel** **Event:** Leisure & Excursion Day Dinner **Theme:** Reflections – Golden Hour Gathering: Honouring the Journey – Where Conversations Linger and Memories Last. **Dress Code:** Golden Hour Smart Casual Relaxed sophistication inspired by the warmth of sunset. Gentlemen are encouraged to wear linen shirts, chinos or lightweight trousers, while ladies are invited to wear breezy dresses, coordinated sets or elegant resort wear in warm, earthy and sun-set-inspired tones.

DAY 5: Friday, 28 August 2026

TIME	PROGRAMME
From 07h00	**Breakfast** Enjoy a final breakfast at the resort before departing for your journey home.
By 08h00	**Check out - Meet at Reception Foyer** Please note that all guests are required to check out of their rooms by **08h00**. Luggage storage facilities will be available should you wish to enjoy the resort before your departure.
Flight 1	**Meet at Reception Foyer by 07h00** **Harry Mwanga Nkumbula International Airport (Livingstone)** **Check in:** 08h00 **Departure:** 09h00 **OR Tambo International Airport** **Arrival:** 10h45
Flight 2	**Meet at Reception Foyer by 12h00** **Harry Mwanga Nkumbula International Airport (Livingstone)** **Late check in:** 13h00 **Departure:** 14h00 **OR Tambo International Airport** **Arrival:** 15h45
	Airport Transfers & Departures Airport transfers to **Harry Mwanga Nkumbula International Airport** will depart according to your allocated flight schedule. Please ensure you are in the hotel lobby at your designated transfer time.
	Resort Access Guests are welcome to continue enjoying the resort's public facilities and amenities until their scheduled airport transfer.

We look forward to hosting you in **Livingstone, Zambia,** for what promises to be an unforgettable week of collaboration, celebration and inspiration.

Should you require any assistance throughout the conference, please don't hesitate to contact a member of the organising team.

Organising Team:

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Stronger relationships. Shared success.
And excelling Together in Sync.

DISCLAIMER

1. Participation in the Telkom Dealers' Conference 2026 is voluntary and at attendees' own discretion.
2. Telkom will not be held responsible for any loss, injury, or damage to personal property during travel, at the hotel, or during any official or leisure activities.
3. All attendees are strongly encouraged to have personal insurance that includes medical, accident, and belongings cover.
4. While the organising team will make every effort to ensure smooth logistics, Telkom cannot accept liability for changes to the programme due to weather, airline delays, or unforeseen circumstances.
5. Attendees are responsible for their own safety during leisure time and when exploring the facilities outside of organised group activities.
6. By attending the event, delegates consent to being photographed and filmed. Telkom may use these materials for internal and external marketing purposes.
7. Any personal expenses (spa treatments, additional excursions, mini-bar use, etc.) will be the responsibility of the guest.
8. Starting 1 July 2026, all travellers entering or leaving South Africa via air, land, sea, or rail must submit mandatory online Traveller Declaration before their journey. This system replaces the paper Customs forms and applies to citizens, residents, and foreign nationals.
9. **Important: In line with the new SARS travel regulations effective 1 July 2026, all delegates are required to complete the mandatory online Traveller Declaration within 24 hours prior to departure (or before the final connecting leg of their journey into South Africa) by visiting the SARS Traveller Declaration Portal.**

CLICK HERE for the SARS Traveller Declaration

10. Please access the RSVP Management Portal for all key Dealers' Conference 2026 updates, including announcements, programme changes, logistics and other relevant details.

CLICK HERE for the RSVP Management Portal

EXCEPTIONALS
Excelling together in sync.

DEALERS' CONFERENCE 2026